

DIGITAL ATLAS OF INDIGENOUS NATIONS OF AUSTRALIA

Powered by INITs

REFUND POLICY

Version 1.1 — February 2026 (Aligned to AUIN Access Unit pricing)

IP Owner: Dr Mark McMillan (ABN 22 608 917 267)

DOCUMENT FOUNDATIONS (CANONICAL)

Foundations Version: 1.0 — Current as at 6 March 2026.

Governing Law: Queensland, Australia.

Pricing Canon:

Access Unit Pricing: One (1) Access Unit applies to each AUIN accessed per session. Each Access Unit is AUD \$2.00. Total fee per session is AUD \$2.00 × number of AUIN accessed. Full national suite (390 AUIN) is AUD \$780.00 per session.

Contact Points (role-based mailboxes):

Licensing: licencing@inits.au | Privacy: privacy@inits.au | Support: support@inits.au | Accounts: accounts@inits.au | Website: inits.au

1. OVERVIEW

This Refund Policy applies to session-based view-only access sold via inits.au. Access fees reflect immediate provision of a digital service.

2. PRICING REFERENCE

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3. GENERAL POSITION — NO CHANGE OF MIND REFUNDS

Once a session has been initiated and data has been rendered, the digital service has been delivered. Change-of-mind refunds are not available once the service has been accessed, except where required by law.

4. WHEN A REFUND WILL BE ISSUED

Refunds may be issued where: (a) technical failure prevented access; (b) duplicate payment occurred; (c) the service materially differed from the platform description; or (d) required by the Australian Consumer Law.

5. HOW TO REQUEST A REFUND

Email the request within 7 days of the transaction. Include name, email used at purchase, transaction reference, date, AUIN(s) accessed, and reason.

Refund enquiries: accounts@inits.au or licencing@inits.au

6. AUSTRALIAN CONSUMER LAW

Nothing in this policy limits, excludes, or modifies any right or remedy under the Australian Consumer Law that cannot be excluded.

7. CHARGEBACKS

If a chargeback is initiated without first contacting licencing@inits.au, INITs may suspend access and pursue recovery where the chargeback is determined to be unwarranted.